

WILTSHIRE CHILDREN AND YOUNG PEOPLE'S TRUST

COMMISSIONING STRATEGY FOR YOUNG PEOPLE AGED 11 TO 19 April 2012 to 2015

Commissioning strategies set out the broad strategic direction for services based on an analysis of need and current performance and the views and ideas of key stakeholders. This includes making sure that within the resources available there is a good range of services and setting out commissioning priorities so that all agencies are clear about the direction of travel.

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1. SUMMARY

The Wiltshire Children's Trust brings together all agencies working with children and young people in Wiltshire. The Children's Trust has developed a commissioning strategy covering services for the 11 to 19 age range. This sets out the strategic direction for services for young people including services purchased and provided by Wiltshire Council. The strategy sets out broad strategic commissioning priorities. Initial action items have been noted in the strategy and these will inform a more detailed implementation plan.

Through the 11 to 19 commissioning strategy the Wiltshire Children's Trust will add value by ensuring:

- A coherent offer to young people.
- No overlap and duplication.
- Everyone is focusing on the most important priorities.
- The best use of the resources available.

The strategy includes the following sections:

Section 2 provides an **introduction** outlining the purpose, scope, links with existing strategies and how the strategy was developed. In response to consultation feedback the age range of the strategy has been changed from 13 to 19 to 11 to 19.

Section 3 outlines the **national and local context** including the vision for services for 11 to 19 year olds and the values which will underpin all services.

Section 4 provides **information on needs and performance** including key demographic data and an analysis of performance. The strategy aims for top 25% performance in all key performance indicators, including educational attainment.

Section 5 is a **service review** which includes a framework for describing and categorising services. The framework for describing and categorising services is set out below:

- Universal or open access services available for all young people.
- Lower level targeted support which if provided on a short term basis at an early stage will tackle problems before they become entrenched and difficult to change.
- Higher level targeted support which needs to be available if young people are engaging in risky behaviour which might do them some harm in the longer term. Services at this level can prevent a drift into crime, serious substance misuse, self harming behaviour or the need to become "looked after".
- Specialist services where young people are at risk of significant harm or in need of very specific types of services.

The commissioning priorities outlined below, including the proposals for youth work services in Wiltshire, reflect the need to have an appropriate balance of different levels of service.

Section 6 outlines the broad strategic **commissioning priorities**. These are:

- Supporting young people to move into employment and training.
- Improving educational attainment.
(These were the top 2 commissioning priorities selected by young people)
- Increasing the availability of affordable housing.
- Exploring options to improve transport for young people.
- Increasing the involvement of young people in the commissioning process.
- Encouraging and increasing volunteering opportunities for young people.
- Improving integrated youth services including:
 - Ensuring there is a focus on services for young people engaged in risky behaviour
 - Establishing the future of information, advice and guidance support.
 - Reshaping youth work services.

Some detail is included on plans for reshaping youth work services. This includes a summary of feedback on the youth work suggestions included in the draft strategy and the key aspects of the Wiltshire Youth Work Offer which will be implemented from 1.4.12. The key features of the youth work offer are:

- Open access youth work
- Higher level targeted youth work support
- Better co-ordination of positive activities for young people in local area.
- Stronger partnerships with the voluntary and community sector
- Increased use of volunteers

2. INTRODUCTION

2.1 Purpose of the commissioning strategy

The purpose of the commissioning strategy is to achieve better outcomes for young people aged 11-19 by:

- Ensuring a comprehensive range of high quality services for all young people.
- Providing an early response when young people are vulnerable or at risk, as soon as problems or issues arise.
- Ensuring cost effective services by improved co-ordination and partnership working and by reducing any overlaps and duplication.

Points to note:

- The strategy is set in the context of national and local policies outlined in section 3.
- The strategy takes into account the specific needs of Wiltshire outlined in section 4.
- Information on the key outcomes we are seeking to improve is included in section 6.1

2.2 Definitions

The following definitions are used in the strategy:

- “Services” is used as a generic reference to all services for 11 to 19 years olds including education, health, social care and youth services.
- “Youth services” refers to services which young people use in their free time, for example, sports clubs, guides, and scouts. Within Wiltshire the majority of youth services are provided by the voluntary and community sector and sports/activities clubs.
- “Youth work” describes a particular youth service approach which is planned, has a clear purpose and offers young people developmental opportunities. The Wiltshire Council Youth Development Service takes a youth work approach as do a number of agencies providing services in Wiltshire.

2.2 Scope of the 11-19 commissioning strategy

The draft issued for consultation focused on the 13 to 19 age range. During the consultation there were many comments and questions on why this age range had been chosen. In response the age range has been lowered to 11 to include what is the key transition point from primary to secondary education for most young people. However, it is important to note that some services and policy initiatives will focus on a narrower age range.

The commissioning strategy will address the following:

- Alcohol and substance misuse

- Education, training and employment including education provision for excluded pupils
- Emotional well being and mental health
- Health and well being issues including sexual health
- Young people growing up in poverty
- Housing
- Leisure and involvement in positive activities
- Promoting participation in decision making
- Safeguarding including self harm and risky behaviour
- Teenage pregnancy
- Transport
- Youth crime including crime prevention

This strategy does not cover specialist services for young people with learning difficulties and disabilities. These services are being reviewed as part of a Wiltshire Council corporate review. However, this strategy does focus on the importance of **all** services being accessible for **all** young people.

Action 1: On completion of the corporate review of disabilities include any relevant items in the 11 to 19 commissioning strategy implementation plan.

2.3 Links with existing strategies

The 11 to 19 commissioning strategy focuses on improving outcomes for young people. It is important to stress that the commissioning strategy will make links with existing strategies and plans.

Existing strategies and plans covering the 11 to 19 age range are:

- The Wiltshire Children and Young People's Plan (currently being updated). This is the overarching plan for children and young people in Wiltshire.
- Wiltshire Community Plan
- Wiltshire Core Strategy
- Association of Chief Police Officers (ACPO) Children and Young People Strategy 2010-2013

Education, training and employment strategies and plans

- The Wiltshire Strategy for 13-19 Education and Training
- School Improvement Strategy
- Strategic Priorities Statement 2011/2012 which sets out the priorities for 16-19 learning (and up to 25 for learners with learning difficulties and disabilities.)
- Raising of the Participation Age plan
- Education Transport Policy
- Wiltshire Work and Skills Plan
- Employment and Skills Strategy for Wiltshire
- Action for Wiltshire

Plans for specific services and groups of children and young people

- Young people's substance misuse treatment plan
- Teenage Pregnancy Strategy
- Wiltshire Youth Offending Service – Youth Justice Plan 2010/2012
- Children in Care Commissioning Strategy which includes accommodation strategy for vulnerable 16-24 year olds
- Reducing child poverty strategy
- Hidden Harm strategy
- Carers Strategy which includes young carers
- Plans for delivering the Healthy Child Programme and the School Nursing Core Programme
- Special Educational Needs strategy

Other plans and strategies for children and young people of all ages

- Family and Parenting Support Commissioning Strategy
- Emotional well being and mental health commissioning strategy.

Plans and strategies for all ages which impact on the 11 to 19 age range

- Wiltshire Local Transport Plan 2011-2026 and the Public Transport Strategy
- Wiltshire Housing Strategy
- Homes 4 Wiltshire Policy
- Domestic Violence strategy
- Wiltshire Community Safety themed strategies including Violence Reduction, Alcohol Harm Reduction and Domestic Assault Reduction
- Wiltshire Volunteering Strategy and Action Plan

In addition other agencies and services will have their own specific strategies and plans.

The list of strategies above demonstrates the importance of having an overarching strategy which provides a framework for all work for 11 to 19 year olds. This will ensure a clear focus on priorities with no overlap and duplication.

Action 2: To link actions noted in the strategies and plans listed in section 2.3 with the commissioning priorities noted in section 6 below. This will ensure clarity and avoid overlaps and duplication.

2.4 Developing the 11 to 19 Commissioning Strategy

2.4.1 Key Planning Groups

This strategy has been developed by Wiltshire Children's Trust. Agreement to develop a 13 to 19 commissioning strategy was made at the Children's Trust Executive in July 2010 and endorsed by the 13-19 strategy group in November 2010.

In December 2010 a multi-agency Youth Strategy Group was established with a specific brief to focus on making plans for the future of youth services. Wiltshire Assembly of Youth (WAY) was represented on the group. It was agreed that the work on youth services would be undertaken as part of the 13-19 commissioning strategy.

2.4.2 Informing the Draft Strategy

Three consultation events informed the content of the draft strategy. The events were as follows:

- 33 staff from a wide range of agencies and services working with young people considered the scope of the draft commissioning strategy, analysed the current position and considered the design of future services.
- 38 young people gave their view on their local area, the type and quality of services available and took part in an exercise on planning youth services.
- 29 staff from the Youth Development Service staff analysed current youth services provision and considered future plans.

The March meeting of the Wiltshire Youth Services Council also focused on the draft commissioning strategy providing feedback on what is working well and what needs changing.

2.4.3 Consultation on the Draft Strategy

Formal consultation on the draft took place from 13th May to 5th August.

746 young people were involved. 598 young people took part in 29 focus groups. Focus groups took place in all community areas. 148 young people responded to a Snap Survey. A summary of young people's involvement is included in the table below. A report on Young People's Consultation Responses is available.

Summary of Young People's Involvement in the Consultation on the Draft

Participants	Total Number	Male	Female	Disabled Young People	Young people from BME communities	Average Age
Focus group	598	312	286	26	15	14.53
Connexions SNAP & Survey	148	76	72	23	3*	14.89**
Total	746	388	358	49	18	14.71

* SNAP survey only. ** Estimate as not all age categories were included in Connexions survey.

A total of 227 staff who work with young people took part in 6 events. Separate reports are available on the feedback provided at each event.

In addition the draft commissioning strategy was discussed at Area Boards. The majority of Area Boards included the strategy as an agenda item. Two Boards held special meetings to discuss the strategy.

A Rapid Scrutiny Meeting took place and the strategy was an agenda item on the Children's Services Select Committee July agenda.

Finally, 32 written responses to the consultation were received. A document which includes all written responses is available. (Please note this document contains 82 pages.)

2.5 Equalities Impact Assessment

We have considered any adverse or positive impact from an equalities perspective and have incorporated the identified issues in the strategy. The action plan will be a live working document and this will provide an opportunity to review progress from an equalities perspective.

3. CONTEXT

3.1 National Context

Key national policy is set out below. This provides the context for services for 11 to 19 year olds.

Open Public Services

The White Paper Open Public Services outlines plans for modernising public services based on 5 key principles:

- Choice – wherever possible choice will be increased
- Decentralisation – to the lowest appropriate level
- Diversity – to a range of providers
- Fairness – fair access
- Accountability – to users and taxpayers

Developing Local Services

Central Government is giving local councils and neighbourhoods more power to take decisions and shape their local areas.

A National Citizen Service (NCS) which aims to encourage young people to become more engaged with their communities is being established. NCS is a voluntary eight-week summer programme for 16-year-olds.

Education and training

- The Education Bill includes a focus on:
 - Enhancing the strategic role of Councils as champions of children and parents and educational excellence.
 - Challenging every school to do their best for their population.
 - More academies and free schools.
 - Acting early when there are concerns.
 - Brokerage of school-to-school support and trading improvement services.
 - Support for vulnerable children and young people.
- The Wolf Report reviewed vocational education. The initial government response focuses on three key themes:
 - Ensuring that all young people study and achieve in English and mathematics, ideally achieving GCSE A*-C by the age of 19.
 - Remove perverse incentives which have devalued vocational education.
 - Looking at the experience of other countries on apprenticeships.
- Raising the participation age to 18 by 2015.
- The change from Education Maintenance Allowance to the 16 to 19 Bursary fund which will provide support to the 12,000 most vulnerable 16 to 19 year olds.

Information advice and guidance

- A new National Careers service is being established from September 2011 with full implementation from April 2012.
- As a result of the current Education Bill schools will become responsible for meeting the career advice and guidance needs of their students including a duty to provide access to impartial sources of information and advice. This will be applicable to all schools, including special schools and to academies. Initially this duty will apply to year 9-11 students, although a consultation is planned regarding extension to encompass years 8 to 13.
- The requirement of the 2008 Act that local authorities “make available to young people and relevant adults services to encourage, enable or assist their effective participation in education and training” should be applied but on a targeted rather than universal basis. This will include:
 - Targeted support, including advice and guidance, for young people (including adults up to 25 with learning difficulties).
 - Support for vulnerable young people to ensure participation and progression in order to avoid them becoming NEET ie. not in education, employment or training.
- There will no longer be a requirement for local authorities to provide universal information advice and guidance/career advice services to young people

Health developments

- Changes to the National Health Service being made through the Health and Social Care Bill.
- Implementation of the Healthy Child Programme.
- Making health services young people friendly through the You’re Welcome quality standard.

Other key national policy initiatives

- The development of a national Youth Policy
- The Munro independent review into child protection which includes a recommendation on securing sufficient provision of “early help” services.
- The 2 reports from Graham Allen on Early Intervention: next steps and Early Intervention: Smart investment, massive savings.
- A New Approach to Child Poverty: Tackling the causes of disadvantage and transforming families’ lives.

The implication of Support and Aspiration - a Green Paper consulting on a new approach to special educational needs and disability is being considered as part of Wiltshire Council’s corporate review of disabilities service.

3.2 The Local Context

3.2.1 Local Vision and Priorities

The Wiltshire community plan for 2011-2026 – People, places and promises - outlines the 15 year vision, priorities and the objectives for making change happen in Wiltshire.

“The vision for Wiltshire is to build stronger and more resilient communities, and greater localism lies at the heart of this. We want to encourage and support local communities to take the initiative to strengthen their ability to deal with local challenges and issues in creative ways which are individual to them.”

To help build and protect resilient communities the Wiltshire Assembly, which brings together all the key agencies and partners working in Wiltshire, has identified three priorities:

- Creating an economy that is fit for the future
- Reducing disadvantage and inequalities
- Tackling climate change

The Council’s four year Business Plan is consistent with the vision and priorities outlined in the community plan. It notes the following intentions:

- Our biggest shift will be developing our work with communities to make them more self sufficient and less reliant on our services.
- Plans to realign resources to “protect our most vulnerable citizens by investing in their services”.

The commissioning priorities outlined in section 6 link to the priorities and plans outlined in the Wiltshire Community Plan and the Council’s Business Plan.

The Council is committed to promoting thriving community and voluntary organisations within Wiltshire. The Wiltshire Compact underpins this commitment. It sets out an agreement between local public sector bodies and voluntary and community organisations to support and improve partnership working between the sectors. This strategy is consistent with the Wiltshire Compact. Voluntary sector agencies have been fully involved in developing the strategy and will continue to be involved in implementation.

3.2.2 Localism in Wiltshire

The Council is planning to deliver some local services in each community area through a campus model.

A campus is a building or collection of buildings, in a community area that brings together local services in easy to access locations. This will include services

provided by the Council and could also include services from other public sector providers and voluntary sector agencies.

Initial campus proposals are being developed across the county, with Corsham, Melksham and Salisbury leading the way. The first Campus is due to open in 2014.

Campus developments will have an impact on services for the 11 to 19 age range and the implementation plan for this strategy will include maintaining strong links with the campus roll-out plans.

3.2.3 Vision for 11 to 19 year olds

The draft Children and Young People's Plan 2012-15 sets out the vision for children and young people in Wiltshire as follows:

"To improve outcomes for children and young people in Wiltshire, promote safeguarding, reduce the effects of child poverty and enable resilient individuals, families and communities.

The draft commissioning strategy asked for views on a specific vision for the 11 to 19 age range.

The feedback indicated that Wiltshire would be a good place for 11 to 19 year olds if young people had the following:

- Places to go and things to do and transport to get you where you wanted to go.
- A say in things and being able to influence decisions.
- Opportunities to get involved with the local community.
- Recognition by local communities of the positive contributions made by young people.
- Support to do well in school and to fulfil their potential.
- The chance to learn skills and develop interests and hobbies.
- Access to information and advice if this is needed.
- After completing their education being able to get a job and to buy or rent a house
- Support to develop range of life skills to cope with the challenges of adult life
- Feeling safe and happy.

This was summarised in one consultation response as:

"Happy and healthy young people who have the skills, knowledge and qualifications to ensure the transition to work and adulthood is as smooth as possible."

3.2.4 Values

The values which underpin the 11 to 19 Commissioning Strategy and all work with the 11 to 19 age range are as follows:

- Providing flexible services available at times and places which suit young people.
- Ensuring the participation and involvement of young people.
- Promoting resilient communities, families and individuals.
- Responding early when issues or problems first arise.
- Supporting young people through key transitions in their lives.
- Recognising that some young people are harder to reach and using techniques and methods to engage them.
- Ensuring services make a difference and improve outcomes.
- Understanding everyone's needs taking account of equalities and diversity issues.
- Working in partnership and taking a co-ordinated approach to achieve better value and better outcomes.
- Ensuring all staff understand the needs of 11 to 19 year olds and are appropriately trained.

These values should underpin all services for 11 to 19 year olds.

Action 3: To publicise and encourage all agencies providing services for 11 to 19 to sign-up to the values outlined in section 3.2.4.

4. INFORMATION ON NEEDS AND PERFORMANCE

4. NEEDS ASSESSMENT

4.1 The Joint Strategic Needs Analysis

The Wiltshire Joint Strategic Needs Assessment (JSNA) provides information on the current and future health and well-being needs of people in Wiltshire. The current JSNA can be found at the following address - <http://wiltshirejsna.org/>

A specific needs analysis relating to children and young people is produced annually. Information included below has been taken from the 2011 analysis.

4.2 Number of 11 to 19 year olds in Wiltshire

The tables below provide information on the 11-19 population and 13-19 population by community area.

Community Area	11-19 Population	13-19 Population
Amesbury	4,380	3,480
Bradford on Avon	1,890	1,510
Calne	2,930	2,280
Chippenham	5,750	4,530
Corsham	2,350	1,870
Devizes	3,800	3,030
Malmesbury	2,300	1,860
Marlborough	3,130	2,580
Melksham	3,370	2,570
Mere	500	390
Pewsey	1,620	1,280
Salisbury	4,340	3,370
Southern Wiltshire	2,290	1,820
Tidworth	2,040	1,680
Tisbury	850	660
Trowbridge	4,920	3,790
Warminster	3,080	2,460
Westbury	2,140	1,650
Wilton	910	710
Wootton Bassett & Cricklade	3,490	2,740
Total	56,080	44,260

Wiltshire 2011 mid-year population estimates. Figures rounded to the nearest 10 persons.

4.3 Local Deprivation and Super Output Areas (SOAs)

England is divided into 32,482 Super Output Areas. (SOAs) Super Output areas are geographical areas of similar size. Each Super Output Area contains about 1,500 households.

The data from each Super Output Area is gathered to compile the Index of Multiple Deprivation under a number of domains including income, employment, health deprivation and disability, education, skills and training, barriers to housing and services, crime and living environment.

The scores for each domain are weighted to provide a combined score. This index was last updated in 2010. The top 10 SOAs in Wiltshire are as follows:

1. Salisbury St Martin - central
2. Trowbridge Adcroft - Seymour
3. Trowbridge John of Gaunt – Studley Green
4. Salisbury Bemerton – west
5. Salisbury Bemerton - south
6. Calne Abberd - south
7. Melksham North – north east
8. Chippenham Queens - east
9. Trowbridge Drynham - Lower Studley
10. Westbury Ham – west

4.3 Child Poverty

Poverty has a huge impact on family life. The Reducing Child Poverty Strategy notes the 10 local Super Output Areas as at 2008 with the highest percentage of children in poverty in Wiltshire as follows.

1	Melksham North - north east	6.	Wootton Bassett North - central
2	Trowbridge John of Gaunt - Studley Green	7.	Salisbury Bemerton - south
3	Salisbury St Martin - central	8.	Salisbury Bemerton - west
4	Chippenham Hill Rise - north west	9.	Chippenham Queens - east
5	Trowbridge Drynham - Lower Studley	10	Trowbridge Adcroft- Seymour

The 2 shaded areas are included in the top 10 with the highest percentage of children in poverty but not in the top 10 most deprived area noted in 3.2.

4.4 Service Families

Wiltshire has a significant proportion of children and young people with parents employed in the armed forces. This brings with it the challenges of turbulence and disruption to family life and learning due to children moving schools as their parents are posted to different locations and the anxiety felt whilst parents are away on active duty.

	Percentage of Service children in Secondary Schools			
Year	2008	2009	2010	2011
Secondary	5.2%	5.5%	5.4%	5.6%

Research and Statistics January School Census 2011

4.5. Attainment and Aspirations

4.5.1 Overall attainment

Attainment at age 16 (key stage 4) has improved over recent years and is in line with national averages although the performance at 5+ A*-C has not improved in relation to statistical neighbours. This is illustrated in the table below.

Outcome	2007	2008	2009	2010	2010 Statistical Neighbour average	2010 Rank against 11 statistical neighbours	2010 England
5+ A* - C	59.6%	64.8%	68.6%	70.9%	73.5%	10%	75.3%
5+ A*-C including English & Mathematics	49.6%	53.2%	55.4%	55.8%	57.4%	8%	53.4%

Source: Department for Education Local Area Interactive Tool (LAIT)

4.5.2 Attainment of children in care

Children in care on average do not do as well as the rest of their peer group. Wiltshire performance is in line with statistical neighbours. This is illustrated in the table below.

NI 101 Children in care for at least one year achieving 5 A*-C GCSEs including English and maths				
	2007 %	2008 %	2009 %	2010 %
Wiltshire	0	11%	14%	18.2%
Statistical neighbours	0	5.2%	15%	11.5%
England	6.9%	8.6%	9.8%	11.6%

Source: Research and Statistics SFR37/2010

4.5.3 The attainment gap

Children who have free school meals often do less well than other children. This is measured as a percentage difference or "gap". The aim is for the gap to reduce. Within Wiltshire the gap has fluctuated up and down over the last 4 years. Over these 4 years the Wiltshire attainment gap average has been above the English average. This is illustrated in the table below.

NI 102B Attainment Gap FSM/non FSM Key GCSE inc English and Maths				
	2007 %	2008 %	2009 %	2010 %
Wiltshire	32%	38%	28%	36%
Statistical Neighbours	32%	33%	32%	33%
England	28%	28%	27%	28%

Source: Research and Statistics SFR37/2010

4.5.4 Aspirations

The results of the 2009 Tellus survey show that young people's aspirations in Wiltshire are similar to young people in other parts of England as noted in the table below.

What do you want to do when you finish Year 11? (Years 8 and 10)	Wiltshire %	England %
Do a course in a school sixth form	30%	23%
Do a course at college or sixth form college	36%	40%
Do an apprenticeship/advanced apprenticeship	5%	5%
Get a job with training (full or part-time)	9%	11%
Get a full time job without training	2%	2%
Not sure yet/	18%	19%
Total	100%	100%

Source: Tellus survey 2009

4.6 Vulnerable Young People

4.6.1 Participation in education, employment and training

The proportion of young people not in education, employment or training (NEET) is better than the national average but not as good as comparator areas. The 2010/11 6.8% NEET figure equates to 765 young people.

% 16-18 year olds not in education, employment or training (NI117)				
	2007/8	2008/9	2009/10	2010/11
Wiltshire	5.8%	6.3%	6.1%	6.8%
Statistical Neighbours	5.0%	5.5%	5.6%	
England	6.7%	6.9%	6.4%	6.0%

Source: NI and Connexions Partnership Data

The table below which includes data on vulnerable groups not in employment, education or training shows a different picture and remains a challenge.

Unadjusted % NEET	March 2009 %	March 2010 %	March 2011 %
Teenage mothers	68.2%	64.9%	75.5%
Learning Difficulties/Disabilities	13.7%	12.1%	16.3%
Care Leavers	33.3%	26%	20%
BME	6.2%	6%	6.1%

4.6.2 Substance Misuse

The information from the Tellus survey has been used to inform the National Indicator on reducing the proportion of young people frequently using illicit drugs, alcohol or volatile substances. In this respect Wiltshire is doing well against its statistical neighbours average and the England average.

Substance Misuse by young People	2008 %	2009 %
Wiltshire	8.9%	9.6%
Statistical Neighbours	10.0%	10.6%
England	9.3%	9.8%

Source: DCSF LAIT

4.6.3 Teenage pregnancy

Wiltshire has a relatively low rate of teenage pregnancy when compared to the England average as illustrated in the table below.

Rate of conceptions amongst 15–17 year olds per 1,000 girls	2004	2005	2006	2007	2008	2009
Wiltshire	27	26	31	32	30.3	29.7
Similar Authorities	31	30	30	30	29.7	27.9
England	42	41	40	42	40.4	38.2

Source: DCSF LAIT

4.6.4 Youth offending

Youth offending in Wiltshire is relatively low, first time entrants have decreased in the last year and Wiltshire's profile is relatively good across most indicators.

Number of First Time Entrants to the Youth Justice System in Wiltshire				
	April – June	July – Sept	Oct – Dec	Jan – March
2010/11	79	77	76	59
2009/10	167	164	119	122
2008/09	128	128	127	80

4.6.5 11+ children in need, with a Child Protection Plan, in care and Care leavers.

As at 31 March there were 590 young people aged 11+ identified as a “child in need” and 40 aged 11+ with a child protection plan. There were 204 young people aged 11+ in care and 185 young people receiving aftercare services.

4.7 Participation in Positive Activities

The information from respondents to the Tellus survey informed the National Indicator 110 on young people’s participation in positive activities. Wiltshire is performing better than statistical neighbours and the English average.

Young People’s participation in Positive Activities	2009 %
Wiltshire	72.6%
Statistical neighbours	69.8%
England	65.8%

Source: DCSF LAIT 110

Over 32,000 votes were cast in Wiltshire for the 2010 United Kingdom Youth. This was the highest vote rate in the South West.

4.9 Transport

- Transport continues to be considered a problem by young people in Wiltshire, particularly in the evenings.
- The Tomorrow’s Voice survey in Winter 2006/07 found that walking, or a parent or relative providing a lift were the most common ways for young people to get to activities.
- 25% of respondents said there was somewhere they would like to get to but couldn’t because of not having access to transport. The most common place these respondents wanted to get to is a friend’s house (28%), followed by the cinema (19%). The respondents want to go to a variety of locations with Swindon and Bath being the most popular.

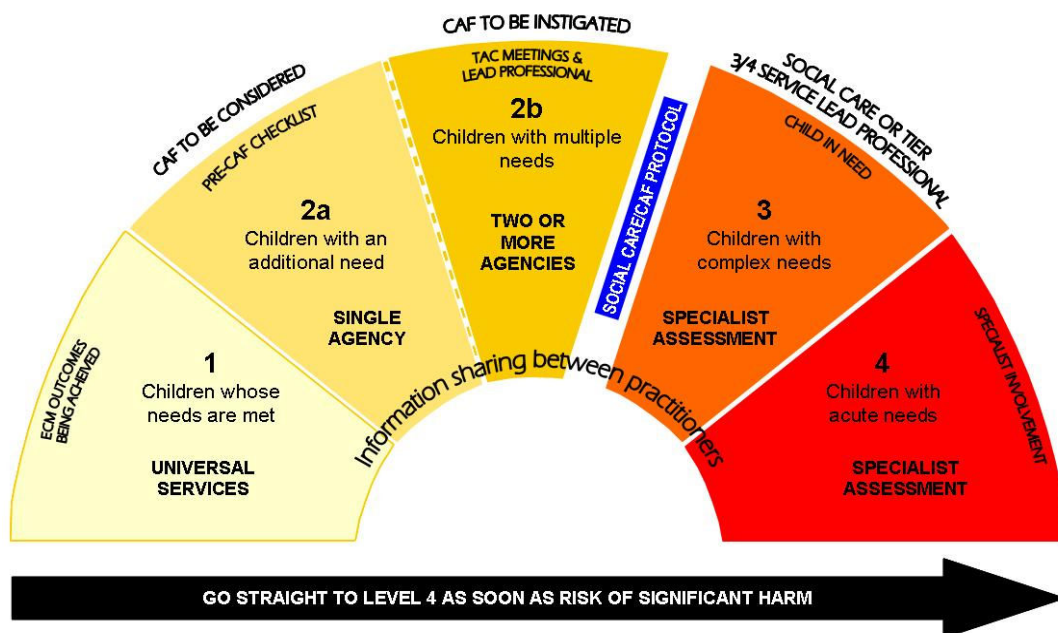
Action 4: To review existing performance reports to ensure that these can be used to assess progress with implementing the 11 to 19 commissioning strategy and with improving the outcomes noted in section 6.1. Overall the strategy is aiming for top 25% performance in all key performance indicators, including educational attainment.

5. SERVICE REVIEW

5.1 Different Types of Service

The 11-19 commissioning strategy is seeking to ensure there is a good range of the right type of service which meets young people's needs and improves outcomes. In order to analyse services and use of resources it is useful to have a framework.

A framework for describing and categorising services is described below. The levels referred to in brackets correspond to the levels of need included in the multi-agency thresholds document issued in July 2011 and illustrated in the diagram below:



It is important to ensure that there is a good range of services across these levels. In particular, even with resource and cost pressures, it will be important to retain sufficient levels of investment in targeted level 2a and 2b services.

Universal Services (Level 1)

- Available to all young people aged 11 to 19 years.
- Young people may have some concerns or worries. Universal services would be expected to deal with these everyday concerns and worries

Targeted Services (Level 2a and b)

Within targeted services there is a wide level of need.

Lower level targeted support (2a)

- Young people have concerns or problems which will be addressed by some specific focused and short term support.
- National research has indicated that at some point in their teenage years roughly 25% of young people will need some support.

Higher level targeted support (2b)

- Young people have a number of concerns or problems which cannot be addressed in the short or medium term.
- Young people are engaged in activities which are risky and might do them some harm in the longer term. This is past the early intervention stage although services will be trying to prevent drift into crime, serious substance misuse, self harming behaviour, becoming a “child in need” or coming into the care system. This work is likely to involve a number of services and agencies.
- The numbers requiring higher level targeted support will depend on a number of factors including the success of early intervention services.

Specialist Services (Level 3 and 4)

- Young people are considered to be at risk of serious harm.
- Young people are involved in criminal activities.
- Young people are not able to live with their families.

5.2 Wiltshire Council Financial Position for Children and Young People’s Services

Within the Department for Children and Education savings have been identified for the period covered by the Council’s business and financial plan. This includes savings on:

- Management costs
- Procurement
- Improving value for money
- Service transformation.

The total savings to be made in 2011/12 from the Department for Children and Education budget is £6,089,000. The Council’s Financial Plan for 2012-15 outlines an additional including £600,000 from Transformation of Youth Work Services and £417,000 from Information Advice and Guidance.

5.3 Wiltshire Council expenditure on 11-19 year olds

The table below is an **estimate** of Council (Department for Children and Education) expenditure on services for 11 to 19 year olds including the budgets delegated to schools. This is based on assumptions relating to the 11 to 19 age range as a proportion of the total 0 to 10 population or total pupil numbers. Detailed activity data which can be used to allocate actual expenditure on the 11 to 19 age range is not readily available in all cases.

Service Area	Gross Expenditure £m	Designated Schools Grant £m	Other Grants £m	Other Income £m	Net Expenditure £m	Comments
Schools delegate budget	£136.234	(£120.067)	£16.167			
Targeted schools and learner support	£11.701	(£8.936)		(£.208)	£2.557	Includes service to support young people with special needs
School improvement	£1.287			(£.112)	£1.175	Support for KS4 and School Improvement to Secondary Schools
Integrated youth services	£7.009			(1.394)	£5.615	
Children's social care	£14.584			£.454	£14.129	Allocated pro- rota 11 to 19 year olds
	£170.816	£129.003	£16.167	£2.169	£23.476	

5.4 Service and Financial Analysis

Action 5: Section 5.3 above outlines Council (department for Children and Education) expenditure on services for 11 to 19 year olds. Further work will be undertaken on identifying expenditure by other Council Departments/other agencies and on mapping services and expenditure according to the framework noted in section 5.1 above. The service mapping will attempt to include services which are funded from other sources than the council.

6. STRATEGIC COMMISSIONING PRIORITIES

6.1 Improving key outcomes

The Government has been consulting on a Public Health Outcomes Framework. The consultation document included a number of indicators which relate to the 13-19 age range. These are listed below:

- Rate of young people not in education, employment or training at 16 and 18 years of age
- Truancy rate
- First time entrants to the youth justice system
- Hospital admissions caused by unintentional and deliberate injuries to 5 to 18 year olds
- Under18 conception rate
- Chlamydia diagnosis rates per 100,000 young adults aged 15-24

In addition there are a number of outcome indicators which relate to the 13 to 19 age range which have been prioritised in other plans and strategies including:

- Narrowing attainment gaps for vulnerable groups of young people
- Increasing percentage of young people achieving 5A*-C at GCSE including English and Maths
- Increasing the percentage of care leavers in suitable accommodation
- Rate and number of unemployed 16 to 19 year olds

Consultation responses noted other key indicators

- School exclusions
- Numbers on a limited timetable
- Numbers volunteering
- Achieving accreditation outside school
- Young people homeless aged 16 to 19
- Percentage of young people engaged in some form of organised activity
- Numbers misusing substances
- Raised self esteem
- Satisfaction with services

Action 6: When the Public Health outcome indicators have been finalised to review the existing set of indicators to ensure these include outcomes indicators for monitoring the 11 to 19 commissioning strategy. The outcome indicators should link to the commissioning priorities. It is important to note:

- Where-ever possible indicators to be framed as positives.
- To consider some qualitative indicators which can be measured via surveys such as the Tell Us survey or via “customer feedback” surveys on services.

6.2 The 7 Commissioning Priorities

Seven commissioning priorities are noted in the table below.

11 to 19 Strategic Commissioning Priorities	
CP1	Supporting young people to move into employment and training.
CP2	Improving educational attainment. <i>(These were the top 2 commissioning priorities selected by young people)</i>
CP3	Increasing the availability of affordable housing.
CP4	Exploring options to improve transport for young people.
CP5	Increasing the involvement of young people in the commissioning process.
CP6	Encouraging and increasing volunteering opportunities for young people.
CP7	Improving integrated youth services

6.3 Developing Implementation Plans

6.3.1 Co-ordinating existing plans

A number of existing strategies and plans relate to CP 1, 2, 3 and 4. The 11 to 19 commissioning strategy is seeking to ensure that plans relating to these priorities are well co-ordinated and address the key issues raised during the consultation process.

Action 7: The Children’s Trust Executive to receive reports on the following commissioning priorities.

- CP1 Supporting young people to move into employment and training.
- CP2 Improving educational attainment.
- CP3 Increasing the availability of affordable housing.
- CP4 Exploring options to improve transport for young people.

Reports will bring together the key issues and actions planned. These will build on existing implementation plans.

Issues highlighted during the consultation include the following:

CP1 Supporting young people to move into employment and training

- Young people highlighted the need to increasing local job opportunities including the availability of Saturday jobs and more apprenticeships.
- Reducing the number of young people not in education, training and employment.
- Implications of raising the age for participation in education.
- Addressing the recommendations outlined in the Wolf report

CP2 Improving educational attainment.

- Young people highlighter the quality of teaching, more variety of lessons and more choice of subject at GCSE and A level.
- Within the context of overall improvement narrowing the attainment gap.
- Review of the Young People’s Support Service.

CP3 Increasing the availability of affordable housing.

- Young people highlighted support for young people leaving home, short terms housing options and affordable housing in rural areas
- Ensuring a range of accommodation options for vulnerable young people including care

CP4 Exploring options to improve transport for young people.

- Young people were took part in a transport conference in 2010. This highlighted the key transport issues from young peoples’ point of view. These will inform the development of the implementation plan

6.3.2 Increasing the involvement of young people in the commissioning process.

Young people in Wiltshire are keen to be involved in decision making and in giving feedback on services. Further work will take place with young people on the commissioning process and how young people could be further involved. In summary the commissioning process involves the following stages and young people have a role to play in each stage.

- Understanding the current position. This includes giving feedback on existing services.
- Planning. This includes developing ideas for re-shaping existing services or designing new services.
- Procuring services. This includes developing service specifications for Council services and/or for services purchased or provided by other agencies.
- Monitoring services. This includes using a range of methods and techniques to monitor performance and review services.

Action 8: The Voice and Influence Team to work with young people to develop plans for increasing the involvement of young people in the commissioning process.

6.3.3 Encouraging and increasing volunteering opportunities for young people.

Action 9: The Council has produced a Volunteering Strategy and Action Plan. Links will be made with the Volunteering Reference Group in order to clarify plans for encouraging and increasing volunteering opportunities for young people. The Children’s Trust Executive is keen to identify where it can support and add value to the work being undertaken.

6.3.3 Improving integrated youth services

Consultation Feedback

The draft commissioning strategy outlined 4 suggestions for reshaping the Youth Development Service and making the savings outlined in the Council's Business Plan. In summary the consultation responses demonstrated that:

- Having localised services is popular.
- A number of respondents wanted a mix and match approach as they liked parts of suggestions 2, 3 and 4.
- We should maximise partnerships working with voluntary and community organisations and avoid overlap and duplication.
- Given a choice of retaining dedicated youth centres or paid youth workers, young people chose paid youth workers.

The Wiltshire Youth Offer

The Wiltshire Youth Work Offer takes account of the consultation on the 4 youth work suggestions and of the wider consultation on the commissioning strategy.

The Wiltshire Youth Work Offer will build on existing good practice in setting out clearly the services available to our population (particularly Wiltshire's nationally recognised Local Offer on Short Breaks for disabled children and their families). It will comprise local open access youth work which will be sustained in the long term through stronger more co-ordinated partnerships and more use of volunteers. In addition, there will be more emphasis on one to one work with vulnerable young people. The Council's youth work offer will be provided by the Integrated Youth Service. The key features of the youth work offer are:

- Open Access Youth Work
- Higher level targeted youth work support
- Better co-ordination of positive activities for young people in local areas
- Stronger partnerships with the voluntary and community sector
- Increased use of volunteers

These are described below.

Open Access Youth Work

The Council will continue to fund open access youth work for the 13 to 19 age range in each of the 18 community areas. This funding will reduce in 2012/13 but this does not necessarily mean that local youth centre opening hours will reduce. More volunteers could be recruited to assist with running youth work sessions and/or local communities might fund raiser to maintain or increase the youth work provision available, for example, through seeking sponsorship from local businesses.

Higher level targeted youth work support

There will be a move towards focusing more Council resource on one to one work with young who are engaging in risky behaviour. This builds on existing good practice already taking place within the Youth Development Service. The Youth Development Service Team Leaders, who are the most senior qualified youth workers, will be based in the multi-disciplinary teams within the Integrated Youth Service.

Better co-ordination of positive activities for young people in local areas

Youth Advisory Groups will be set up in each local area, linked to Area Boards. Each Youth Advisory Group will be chaired by a young person under 25 and over 50% of members will be under 19 years of age. The Advisory Group will plan and shape local services, making sure local young people know what is available and encouraging partnerships which avoid overlaps and fill gaps. Mechanisms will be established to ensure knowledge and ideas are shared between Youth Advisory Groups.

Stronger partnerships with the voluntary and community sector

Over time, and through closer partnership working with the voluntary and community sector, it is anticipated that there will be more diversity of provision with some local youth work provision run by the council and some by other organisations. The local Youth Work Offer will provide a framework for a consistent approach across Wiltshire whilst taking account of local circumstances.

Increased use of volunteers

Youth Advisory Group will be asked to develop ideas for encouraging volunteers to get involved with youth services and with youth work provided in Council funded youth centres. This will need to be linked in with Council-wide initiatives to increase the involvement of volunteers in running services.

Action: The following action is required to ensure that the new local Youth Work Offer is in place from 1st April 2012:

- A review of the role of Team Leaders and Youth Development Co-ordinators within the Youth Development Service.
- Establishing Youth Advisory Groups with standard Terms of Reference in each of the 18 Community Areas, led by young people.
- Developing a service specification which includes core standards and outcomes required for delivery of the local Youth Work Offer.
- Developing closer working partnerships with existing VCS organisations.
- Establishing a 'bank' of volunteers to be involved in running open access youth work.

- The work on the Integrated Youth Service noted as a priority in section 15 above and the development of the Wiltshire Youth Work Offer will be aligned and managed through the same process.
- The service specification noted above will set a framework and standards for the Integrated Youth Service as a whole including the Wiltshire Youth Work Offer.

- An Implementation Group will be established which will include young people and Integrated Youth Service staff.
- The Implementation Group will consider specific feedback from the consultation event for Connexions staff and on the consultation question on information advice and guidance.
- Savings will be achieved as outlined in the report on the 11 to 19 Commissioning Strategy approved by Wiltshire Council Cabinet in September 2011.

SECTION 7 INITIAL ACTIONS

Initial actions have been noted in various sections of the strategy. These are summarised below. This will form the initial outline action plan which will be updated and developed as the work progresses.

Action 1: On completion of the corporate review of disabilities include any relevant items in the 11 to 19 commissioning strategy implementation plan.

Action 2: To link actions noted in the strategies and plans listed in section 2.3 with the commissioning priorities noted in section 6 below. This will ensure clarity and avoid overlaps and duplication.

Action 3: To publicise and encourage all agencies providing services for 11 to 19 to sign-up to the values outlined in section 3.2.4.

Action 4: To review existing performance reports to ensure that these can be used to assess progress with implementing the 11 to 19 commissioning strategy and with improving the outcomes noted in section 6.1. Overall the strategy is aiming for top 25% performance in all key performance indicators, including educational attainment.

Action 5: Section 5.3 above outlines Council expenditure on services for 11 to 19 year olds. Further work will be undertaken on identifying expenditure by other agencies and on mapping services and expenditure according to the framework noted in section 5.1 above. The service mapping will attempt to include services which are funded from other sources than the council.

Action 6: When the Public Health outcome indicators have been finalised to review the existing set of indicators to ensure these include outcomes indicators for monitoring the 11 to 19 commissioning strategy. The outcome indicators should link to the commissioning priorities. It is important to note:

- Where-ever possible indicators to be framed as positives.
- To consider some qualitative indicators which can be measured via surveys such as the Tell Us survey or via “customer feedback” surveys on services.

Action 7: The Children’s Trust Executive to receive reports on the following commissioning priorities.

- CP1 Supporting young people to move into employment and training.
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- CP3 Increasing the availability of affordable housing.
- CP4 Exploring options to improve transport for young people.

Reports will bring together the key issues and actions planned. These will build on existing implementation plans.

Action 9: The Council has produced a Volunteering Strategy and Action Plan. Links will be made with the Volunteering Reference Group in order to clarify plans for encouraging and increasing volunteering opportunities for young people. The Children's Trust Executive is keen to identify where it can support and add value to the work being undertaken.

Action 10: The following action is required to ensure that the new local Youth Work Offer is in place from 1st April 2012:

- A review of the role of Team Leaders and Youth Development Co-ordinators within the Youth Development Service.
- Establishing Youth Advisory Groups with standard Terms of Reference in each of the 18 Community Areas, led by young people.
- Developing a service specification which includes core standards and outcomes required for delivery of the local Youth Work Offer.
- Developing closer working partnerships with existing VCS organisations.
- Establishing a 'bank' of volunteers to be involved in running open access youth work.

- The work on the Integrated Youth Service noted as a priority in section 15 above and the development of the Wiltshire Youth Work Offer will be aligned and managed through the same process.
- The service specification noted above will set a framework and standards for the Integrated Youth Service as a whole including the Wiltshire Youth Work Offer.
- An Implementation Group will be established which will include young people and Integrated Youth Service staff.
- The Implementation Group will consider specific feedback from the consultation event for Connexions staff and on the consultation question on information advice and guidance.
- Savings will be achieved as outlined in the report on the 11 to 19 Commissioning Strategy approved by Wiltshire Council Cabinet in September 2011.